

DEPARTMENT of REVENUE

Income Tax Filing and Collections

With Centurion's Income Tax Filing Application, callers can submit their tax data, address their tax payment and collection concerns, and file their tax return information via telephone.

Features include:

- Listen to a message of eligibility requirements.
- Respond to step-by-step filing prompts to enter tax data detail.
- Have the refund or amount owed computed during the call.
- Abort the filing at anytime prior to requesting a confirmation number of filing acceptance.
- File any time prior to tax due date, but not have to pay any tax due until tax due date.
- Hearing impaired callers may file using Telephone Device for the Deaf (TDD) equipment.

How does it work?

Callers are guided through the process by a series of pre-recorded messages and prompts. Touch-tone responses are stored in a host database for retrieval at a later date. Voice responses are stored on the system and transcribed by authorized personnel having access to an Administration Menu of playback options.

