



NEXT TELLER

The Centurion, Inc. **Next Teller**, "Account Inquiry System" has been designed for financial applications, providing the freedom to enable transactions from any touch-tone telephone, 7 days a week, 24 hours a day. If a caller doesn't have a touch-tone telephone, the system can be configured to transfer the call to a live representative. This significantly reduces operating costs, as **Next Teller** is successfully completing the tasks traditionally done by your staff; staff who now can be assigned to tasks that require personalized services.

Easy to Use Menu for Credit Union Members

- Quick Caller Understanding
- Fast Transaction Times
- Confidential Data (PIN Validation)
- Catalog PIN Numbers and Member Authorization

Standard Next Teller Features

- Savings & Checking Account Query
- Check Clearing Determination
- Multi Rate Line
- Retrieve Loan Status and Inquiries
- Account Inquiries and History
- Account Balance Transfers
- PIN Administration
- Exit Out of Next Teller for Assistance
- Community Bulletin Board
- Transfer to Live attendant
- Administrative Reporting
- Single-Server Integration with Centurion's Family of Software Applications (CARES™ ACD, Predictive Dialer and CRM)

On-Demand Reporting Capabilities

- Call Distribution Reports
- Call Traffic Reports
- Call Transfer Log Reports
- Stop Payment Reports
- Check Order Reports
- Access Denied Reports
- Disabled PIN(S) Reports
- PIN Change Reports
- Last Access Reports
- Access Allowed Reports
- Invalid Login Reports
- Dormant Account Reports
- Previously Generated Reports
- Maintenance Reports

Enhanced Features

- Auto Attendant
- Loan Payment Calculator
- Loan Application Form Filler
- Loan Application with Host Integration
- Bill Payment Options
- Merchant Check Verification
- Automated Faxing Options (*Broadcast, Call Coverage, Personal Messaging, Fax On-Demand*)
- Speech Recognition
- Multi-Lingual Options
- Time & Weather Reporting
- Loan-By-Phone
- Internet Banking
- TDD for the Hearing Impaired
- Screen Pop Capabilities
- Multiple PIN Numbers
- VIP Greetings

Call Us for a Demonstration

For additional information contact Centurion at (727) 431-5215 or visit us on the web at www.centonline.com.

